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U.S. Patent and Trademark Office; U.S. DEPARMENT OF COMMERCE U.S. Patent and Trademark Office; U.S. DEPARMENT OF COMMERCE OF 1995, no persons are required to respond to a collection of information unless if displays a valid OMB control number. **Docket Number (Optional)** FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).) Filed JUNE 7. 2003 **Application Number** CONTACT CENTER SCHEDULING USING INTEGER PROGRAMMING Examiner WILLIAM V. SAINDON 623 Art Unit This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): Small Entity Fee Fee \$120 \$60 One month (37 CFR 1.17(a)(1)) \$ 230.00 \$230 Two months (37 CFR 1.17(a)(2)) \$460 Three months (37 CFR 1.17(a)(3)) \$1050 \$525 Four months (37 CFR 1.17(a)(4)) \$820 \$1640

	Five	e months (37 CFR 1.17(a)(5))	\$2230	\$1115	\$	
X	Applicant claims small entity status. See 37 CFR 1.27.					
X	A check in the amount of the fee is enclosed.					
	Payment by credit card. Form PTO-2038 is attached.					
	The Director has already been authorized to charge fees in this application to a Deposit Account.					
	The Director is hereby authorized to charge any fees which may be required, or credit any overpayment Deposit Account Number I have enclosed a duplicate copy of this sheet.					
		formation on this form may become public t card information and authorization on PT		hould not be include	d on this form.	
l aı	m the	applicant/inventor.				
		assignee of record of the entire in Statement under 37 CFR 3.73(				

 Typed or printed name	Telephone Number		
 TURGUT AYKIN	(732) 768 - 3061		
 Signature	4/7/2008 Date		
attorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34			
attorney or agent of record. Registration Num	attorney or agent of record. Registration Number		

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

Total of forms are submitted.

This collection of information is required by 37 CFR 1.136(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.